

Personal Identification Number

A few days after you apply for benefits, you will be mailed a notice containing a six-digit personal identification number (PIN). This number is important; it along with your Social Security number will be required every time you call the VEC Customer Contact Center for information about your claim, and every time you use the Voice Response System or the Internet to file your weekly request for payment of benefits. Please safeguard your PIN and do not give it to anyone. If you lose or forget your PIN, or believe someone else is using it, contact the VEC Customer Contact Center immediately.

[About VEC](#) | [Contact Us](#) | [Policy, Privacy Statement and Disclaimer](#) | [Virginia Freedom of Information Act \(FOIA\)](#)

Copyright © 2014. All rights reserved. The Virginia Employment Commission Is An [Equal Opportunity Employer/Program](#). Auxiliary Aids and Services are Available Upon Request To Individuals With Disabilities.

Source URL: <http://www.vec.virginia.gov/unemployed/Claimant-Handbook/Personal-Identification-Number>